



Rules of the Turf
Hours of Operation
Monday - Friday: 7AM- 6PM
Saturday: 10AM-4PM
Sunday: 3PM-6PM

General Rules

- All dogs over 6 months of age must be spayed or neutered to come to daycare and boarding.
- All dogs must wear a flat buckle collar. Dogs may come in with chain or pinch collar, which will be taken off and stored with other belongings.
- All dogs must arrive at WTD on a leash in compliance with City of Birmingham leash laws
- All dogs are required to be on flea and tick prevention.
 - If fleas are found on your dog, you will be notified.
 - If we are not able to contact the owner within an hour, we will treat your dog for fleas. This includes: Capstar and Flea bath with cost varying per size of the dog
- Vaccinations must be current.
 - Distemper: Initial puppy shots, booster thereafter
 - Rabies: at 16 weeks of age, thereafter as required by law.
 - Bordetella: Yearly, or at least 5 days prior to boarding, daycare or grooming.
- We can **not** accept your dog if they are not current in our system. You may fax updated record to 205-202-5647 or email them to reception@wetalkdog.com
- A \$10 late pick up fee will be applied to all dogs picked up within ten minutes after we close. After the 10 minutes, your dog will be signed into boarding and may be picked up when we open the next business day.
- For the safety of the dogs and our staff, we can not release or receive dogs before we open. If you insist on us taking or giving you your dog prior to us opening our gates, we will charge a \$25 early check in fee.
- WTD will not release your dog without payment of service. If your dog is picked up without payment, a \$25 administrative fee will be applied to your account



Boarding and Daycare

- Boarding Check in is as follows:
 - Monday -Friday: 7AM-4PM
 - Saturday: 10AM-2PM
 - Sunday: 3PM-5PM
- A late check in fee of \$10 per pet will be applied to your bill, if they check in past time listed above.
- Boarding Check Out is at 12PM. If your dog is picked up after 12PM, an additional \$25 will be charged to your bill, or taken out of an existing daycare package.
- We require notification for extending a dogs boarding. A \$20 charge will be added to your bill if your dog is not picked up on checkout day without calling or emailing us.
- Boarding reservations may be made online or over the phone.
- We are now requiring \$80 deposits for all holiday boarding dates.
 - This deposit is nonrefundable is boarding is canceled within 72 hours of the start of scheduled boarding
- We require all boarding dogs to bring meals in individual containers per meal.
 - There will be a \$5 bagging fee per night if food is not separated into individual meals
- For guests who do not bring food, we can provide food for them at the cost of \$5 per night, per dog
- Please make sure to label all belongings brought for your dog. WTD is not responsible for any misplaced unlabeled belongings
- Special dietary needs are taken into consideration and any medications or supplements can be administered.
 - Please package any medication in separate bags or containers, clearly labeled with instructions.
 - Please **do not** put medication in your dogs food
- It is not necessary to bring towels, bowls, blankets, or toys
- Daycare dogs must be scheduled online or over the phone. If your dog is scheduled but will not be attending daycare, it is your responsibility to cancel.
 - A \$10 cancellation fee will be charged for dogs who are scheduled but do not show up to daycare.



Grooming

- Grooming appointments are by appointment only and require a minimum of 2 hours per dog.
- Grooming appointments can be scheduled by calling our grooming line.
- We are able to accommodate express grooming services for an additional charge if given enough notice
- Our grooming salon is stocked with medicated and oatmeal shampoo, but we are happy to use any products brought from home.
- There is a “No Show” fee of \$25 dollars if you do not show for a scheduled appointment without giving the groomers notice
- WTD do not perform any service that will harm, cause severe stress, or discomfort to your dog. This includes removing severe matts, especially to keep coat a certain length.
- Dogs are never forced to be groomed when he or she is highly agitated. Issues due to owner neglect will be handled in the most humane way possible.

WTD reserves the right to refuse services for dogs with aggression issues, suffering from medical issues, or are elderly causing increased agitation or the likelihood of injury